

Cosy display

Quick reference guide

About your Cosy display

The Cosy display shows the current temperature at its location. The light tells you which mode the heating is currently in. If you have more than one display, then the zone name is shown at the top of the screen.

Press the mode button once to view the temperature for the mode, then press it again to confirm. The light next to the mode button confirms that the heating mode is now active.

Comfy mode

Press the  button to view the Comfy temperature and press again for one hour of Comfy.

Slumber mode

Press the **zZz** button to view the Slumber temperature and press again to set the system to Slumber and cancel the current mode.

Lower button

Press the  button to enable or disable the Cosy system (Hibernate mode) or to enable heating the hot water for one hour.



Cosy mode

Press the  button to view the Cosy temperature and press again for one hour of Cosy.

Status lights

The lights next to each of the four buttons indicate the current mode of your Cosy system. A green light means that the system is at the desired temperature; a magenta light indicates that the system is heating; a blue light means the system is switched off.

FAQs

Where is the best place for my Cosy display?

The display should be located away from radiators and out of direct sunlight.

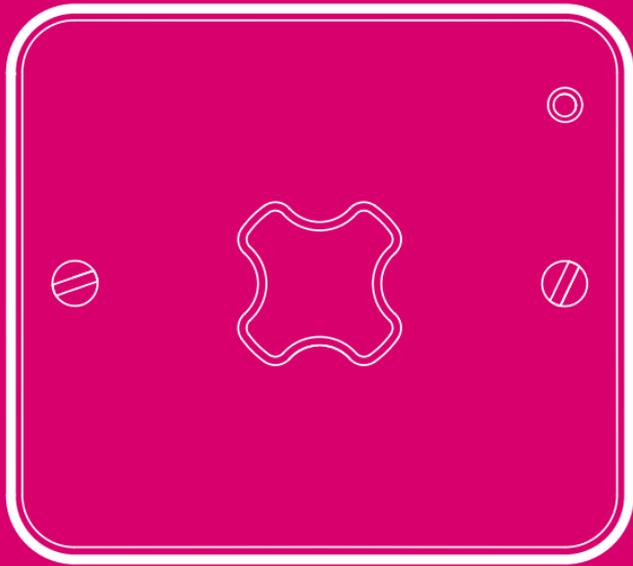
My Cosy display is showing a link error

Move your display closer to the Cosy hub and make sure the hub is powered on.

The Cosy display is blank

When you have your Cosy display off the charging dock it will automatically reduce the display brightness to conserve power. Simply press any button and the display will come back on.

If the battery has no charge left, place the display back on the charging dock.



Cosy switch

Quick reference guide

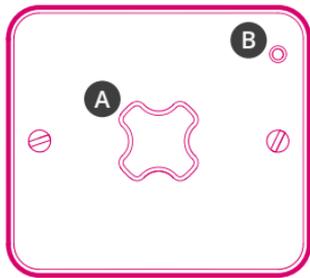
About the Cosy switch

The switch controls the boiler, turning the heating on and off according to the heating schedule and also heats your hot water, depending on how it was installed.

The switch requires mains power and will have been installed as part of your Cosy system installation.

Control button

The control button **(A)** is green when the Cosy system is actively controlling your heating. Press the button to switch Cosy off if you need to revert to your existing heating controls.



Link status

The link status indicator **(B)** shows the status of the wireless connection between the Cosy switch and the Cosy hub.

The indicator should normally be green.

Colour	Meaning
GREEN	Connected
AMBER	No signal to the hub. Try moving the hub closer to the switch
RED	The switch has not been paired to the Cosy system
OFF	No power to the switch

FAQs

The link light (B) on the switch is amber

If the link light is amber, this means the switch is not receiving a signal from the hub. Check that the hub is powered on and move it closer to the switch.

If the problem persists, contact your installer.

The link light (B) on the switch is red

This means that the switch is not paired with the hub. Contact your installer.

Can I disable Cosy?

Yes. Press the button in the middle of the switch **(A)**. This will deactivate Cosy and you can use your existing heating controls. Press again to activate.



Cosy hub

Quick reference guide

About the Cosy hub

The hub connects your Cosy system to the Cosy app on your smartphone or tablet and will have been set up by your installer.

It is important that the hub is powered on at all times to ensure that the Cosy app can control your heating system.

It is also recommended that the hub is permanently connected to your broadband connection.

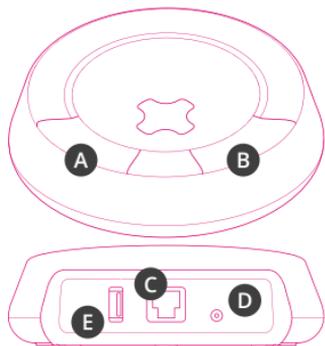
Buttons & lights

The link (🔗) and cloud (☁️) buttons are used during the setting up of your Cosy system.

All of the components of your system have been connected together during installation, so you do not normally need to use the buttons.

The lights indicate the health of the system.

Overview



- (A) Link button (🔗) and status light
- (B) Cloud button (☁️) and status light
- (C) Ethernet socket
- (D) Power socket
- (E) USB (not used)

FAQs

Link light (🔗) is off

Check that the hub is properly connected to the power supply and that it is switched on.

Link light (🔗) is red or amber

This means your hub is not connected to other Cosy components. Refer to the supplied *Installer guide* or contact your system installer.

Cloud light (☁️) is off

Check the Ethernet cable is connected between the hub and broadband router and check the router is powered on.

Cloud light (☁️) is amber

Please use the Cosy app and associate the hub with your online account.



Cosy app

Quick reference guide

About the Cosy app

Control your heating and hot water from anywhere with your smartphone, tablet or desktop computer using the Cosy app. Whether you're coming home early or staying out late - use the Cosy app to take control and make your home work perfectly for you and those you live with.

What can it do?

Here are just a few of the features available from the Cosy app:

- **Extra control**
The app gives you more control options including delayed start and extended mode durations.
- **Temperatures**
Adjust the temperatures for the heating modes to suit your requirements.
- **Schedules**
Simple to set up, you can create unique heating profiles for Cosy to automatically control the heating and hot water when you're busy doing other things.

Install the app

Android and Apple iOS users

Android and iOS users can download the Cosy app for free from Google Play and the Apple App Store.



Other devices

Users of other mobile devices, tablets or laptop and desktop computers can use the web app:

<http://comehometocosy.com/app>

FAQs

Do I need to use the Cosy app?

The Cosy app (or web app) is required to set up temperatures and schedules on your Cosy system.

Does the app use my broadband?

The app connects to your Cosy system via the hub. It requires an active broadband connection.

Can anyone control my heating?

We take security seriously. Before anyone can use the app to control a Cosy system they need to go through a registration process that requires them to be able to press a button on the hub.

Each person in your home can use the Cosy app and use it to control the heating and hot water.